

Updated 1 January 2024

### **HFT Pro - Refund Policy:**

At HFT Pro, we are committed to delivering exceptional service, and our refund policy reflects our dedication to your success. While we generally do not provide refunds due to the nature of our digital products and the costs associated with passing challenges, we understand that circumstances may vary.

The only exception to our no-refund policy is if we are unable to help you pass your initial challenge. In such cases, we offer you an additional attempt to use our service again free of charge. You are required to purchase another challenge account to do this. We do not refund any fees towards any challenge account costs that you may incur.

Should we be unable to facilitate your success on the second attempt, we will promptly issue a full refund for the initial amount you paid to use our service. We believe in the value of our services, and our commitment is to ensure your satisfaction and achievement in prop firm challenges.

By purchasing our services, you also acknowledge and agree that due to the nature of these products, there is no possibility of return, exchange, or refund after a challenge has been passed. Once the product is delivered or accessed, it cannot be returned.

We encourage you to carefully review the product descriptions, features, and any available demos or samples before making a purchase. If you have any questions or concerns about a specific product, please contact our customer support team before completing your purchase.

In the unlikely event that you encounter any technical issues or problems with accessing our content, we are committed to providing prompt assistance and resolving any such issues to ensure your satisfaction. Please reach out to our customer support team, and we will work diligently to address and resolve the matter promptly.

We appreciate your understanding of our refund policy. If you have any further questions or require assistance, please do not hesitate to contact our customer support team. Thank you for choosing HFT Pro.

Note: This refund policy was reviewed and updated on 1 January 2024. HFT Pro reserves the right to modify or update this policy at any time without prior notice.

For additional disclaimers and comprehensive information, please refer to our full terms and conditions.

Contact Us: [support@hft-pro.com](mailto:support@hft-pro.com)